

HCL Design Room LIVE! system requirements

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Your environment must meet or have these prerequisites, operating systems, and other software versions for installing and running HCL Design Room LIVE!

Prerequisites

- Mongo database version 4.0.1
- Node JS version 8.11.3
- PM2 version 3.2.2

Note: Microsoft Visual C++ Redistributable Package is available by default, but you might have to reinstall it, if you find any errors related to this package while installing HCL Design Room LIVE!

Operating systems

The following operating systems are supported by the HCL Design Room LIVE! Server:

- Red Hat Enterprise Linux (RHEL) Server x86-64 version 6.8.x, 7.x, or later
- Windows Server 2016 (all editions) 64-bit
- Windows Server 2012 Standard Edition 64-bit
- Windows Server 2012 R2 Standard Edition 64-bit
- Windows Server 2012 Datacenter Edition 64-bit
- Windows Server 2012 R2 Datacenter Edition 64-bit
- Windows Server 2008 R2 Enterprise Edition 64-bit
- Windows Server 2008 R2 Standard Edition 64-bit
- Windows 10 64-bit
- Windows 7 64-bit

Browser support

The HCL Design Room LIVE! Web application works best with the recent versions of three web browsers. Use the following versions of these web browsers:

- Chrome version 67 or later
- Firefox version 57 or later
- Safari

Screen resolution

The display of HCL Design Room LIVE! on your monitor depends on the monitor, screen resolution, and browser zoom settings. The recommended screen resolution for a sharp quality display is 1920 x 1080 pixels. If your screen resolution is not in accordance with the required specification, then during login, you are prompted to check your resolution. If your screen resolution is low, then you can adjust the zoom level of your browser by using the Ctrl and + keys or Ctrl and - keys for optimal visual experience.